

**OFFICE OF THE ACCOUNTANT GENERAL (AUDIT), JAMMU AND KASHMIR,  
SRINAGAR**

**No: NIT/Admn-III/Outsourcing /93**

**Dated:10/03/2017**

**Tender notice for outsourcing of sanitation services**

Sealed Tenders are invited from registered and reputed agencies/service providers for providing Sanitation Service (Cleaning of toilets and urinals and mopping of floors etc) for the year 2017-18 as per details given below:-

<b>S.No</b>	<b>Particulars of the Service to be outsourced</b>	<b>Approx carpet area (Sq feet)</b>
1	10 personnel for cleaning of toilets, urinals and mopping of floors in Head Office, Opposite Civil Secretariat, Srinagar	98000/-
2	12 personnel for cleaning of toilets, urinals and mopping of floors in Branch Office, Shakti Nagar Jammu	120000/-

Interested firms/agencies having experience of providing sanitation services can download the tender documents alongwith detailed terms and conditions from office website “ agjk.nic.in” or can collect the same till 12.00 pm upto 24/03/2017 from Administration-II section of the Jammu office and from Administration-III section at Srinagar office. The duly completed tender documents should be submitted in the drop box kept at Administration-III section at Srinagar office by or before 3PM of 24/03/2017. Interested bidders can undertake site inspection of the Srinagar office/Jammu office on any working day till 2PM up to 24/03/2017. The tenders will be opened in presence of all the interested bidders who wish to be present at 3.PM on 24/03/2017 in the office chamber of SrDy Accountant General (Admn), at Head office Srinagar.

The rate quoted should be per person/per month for Jammu and Srinagar officesseperately and should be inclusive of all taxes and charges. The material required for sanitation services will be supplied by the service provider.

The Accountant General (Audit) reserves the right to accept or reject any or all tenders without assigning any reasons thereof.

The number of personnel to be engaged is tentative.

**Terms and Conditions: -**

1. The service provider should be registered with the concerned Government department/organization for supply of manpower. Certificate to effect will be submitted with the tender documents.
2. The service provider shall submit a copy of PAN card No. under Income Tax Act and details of registration under service tax
3. Requisite certificates about ESIC and EPFO Registration should also be enclosed.
4. The CDR for Rs 10000/- should be drawn in favour of Pay and Accounts Officer, office of the Accountant General (A&E) Srinagar should be enclosed with the tender.
5. Service tax at appropriate rates and other relevant taxes shall be deducted at source.
6. The Agency will be responsible for cleaning of all toilets, all urinals and mopping of floors of the buildings as below:
  - i. Dusting of entire area including windows/windowpanes/doors.

- ii. Thorough cleaning/sweeping/washing/mopping with disinfectant cleaner of all floors, staircases and toilets, scrubbing of all floors.
  - iii. Cleaning of ceiling and high walls, removal of wash stains on walls, cleaning of roofs, terrace, porches etc.
  - iv. Vacuuming of all carpets areas, chairs and sofa's.
  - v. Polishing/grinding with rubber thread wherever and whenever required.
  - vi. Cleaning of sanitary fitting toilet drain pipes etc. in the toilets with standard cleaning material.
  - vii. Cleaning of all window glasses and grills with detergent cleaning agents.
  - viii. Clearing of all chrome fittings, glass frames, soap holders etc. to a shiny finish.
  - ix. Removing of Cob webs daily from the office and shall undertake mass and extensive cleaning on daily basis of the entire carpet area including walls, exhaust fans, lighting and ceiling of the allotted areas.
  - x. Lifting of the garbage from the allotted areas and dumping the same into garbage container provided by the office.
7. Any breakage during cleaning shall have to be compensated and replaced by the Agency from its own cost.
  8. The working time of personnel shall be from 8:00 A.M to 5:30 P.M for 05 days in a week (excluding Sundays and Saturdays). There will be holiday on gazetted holidays declared by Government of India from time to time.
  9. Personnel if engaged on Saturdays, Sundays or any Gazetted holiday shall be compensated during the month as part of the monthly payment. The certificate in this regard will be given by Welfare Branch (Welfare Assistants).
  10. Payments by the Office will consist of the total monthly charges on basis of agreed rates per person and no extra payment, for whatever purpose, will be made by the Office. All costs related to cleaning purpose including equipment and consumables will be borne by the Agency. No extra payment will be made by the Office for supervision purpose. The Agency will be solely responsible for paying all applicable taxes as per rule. In case of any penalty/tax is payable on a later stage, the agency shall be liable to pay the same along with penalty.
  11. Payments by the Office will be made monthly, after getting satisfactory report from the Welfare Branches (Welfare Assistants).
  12. The bill for each month shall be presented on 1<sup>st</sup> of the following month and shall be paid by or before the 10<sup>th</sup> of the following month as per attendance, duly countersigned by the Welfare Assistants.
  13. Payments will only be made only to the Agency and no payment will be made to the personnel deployed.
  14. The Agency shall be responsible to check the character and antecedents of all personnel employed which must be verified from the police authorities. The Agency will submit the particular antecedents verified from the police to the Office along with other details of the personnel deployed.
  15. Detailed list of personnel deployed shall be made available to the Office and deployment shall be made in consultation with the approval of the SrDy. Accountant General (Admn) Srinagar, office of the Accountant General (Audit), Jammu and Kashmir, Srinagar.
  16. The Agency shall provide uniform and Identity Cards to all its personnel. The safety of the personnel shall be the responsibility of the Agency.

17. The Agency will be responsible for attendance of the personnel, and the office won't be responsible for absence due to any reason including force majeure. No payment will be made for absence due to whatever reasons including force majeure.
18. The Agency shall be responsible for complying with the Acts and Rules for provision of labour like Minimum Wages Act etc. The office will not be liable for payment of any kind of compensation to any worker engaged by the Agency under Labour Act. or any other Acts or laws. The office will not be liable to pay any compensation under the Compensation Act, 1923 or any other Act or laws that has been enacted by the parliament of India or State legislature and rules there under from time to time for any damage or death that may be caused/suffered by the personnel deployed by the Agency during the course of the job while handling any natural or unnatural causes.
19. The Agency shall deploy the personnel in such a way that the personnel gets weekly rest. Proper working conditions will be ensured by the Agency in compliance with the provision of Shops and Establishment Act or any other Acts or Rules on the subject.
20. The Agency will depute personnel with sufficient experience, but no one below the age of 21 years and above the age of 60 years will be deployed. The personnel to be deployed will be approved by the Office, and any change in the personnel will be done with the approval of the office, by an officer not below the level of Dy. Accountant General (Admn).
21. The Agency will be required to provide a substitute within 01 day in case the performance of a personnel is not found satisfactory at any level and also in case of person not attending the personnel for any reason.
22. The personnel engaged by the Agency shall be employees of the Agency only and will have no right to claim regularization of their service in the Office, under any circumstances. The Agency will be responsible to keep all personnel informed of this condition.
23. The personnel provided by the service provider shall not claim any benefit compensation/absorption/regularization of service with the office under the provision of Industrial Dispute Act, 1947 or Contract Labour (Regulation & Abolition) Act. 1970. They shall not claim any Master and Servant relationship with this Office.
24. The Office and the agency reserve the right to terminate the contract, by giving 15daysnotice in writing.
25. The Agency will provide the required personnel for a shorter period also, in case of exigencies as per the requirement of the office.
26. The office will not be responsible for the security, transport and accommodation of the personnel deployed by the Agency.
27. The Agency shall be responsible for checking and monitoring the discipline of each personnel engaged for the purpose. The personnel so deployed shall have to abide by all rules and regulation of the office. Their conduct will be such that fit a formal Govt office. Violation of this will lead to violation of the contract.
28. All issues that may arise in regard to the services as agreed to will be dealt with by this Office with the Agency and not with any of the personnel deployed by the Agency. The nodal person from the office will be Welfare Assistants of this Office. The Agency may also nominate a supervisor in Srinagar& Jammu officesfor supervising the day to day work.
29. Disputes relating to the contract shall be settled by an arbitrator to be nominated by the Accountant General.
30. The personnel provided by the Agency would be on pay roll of the Agency and the Agency shall be responsible for all liabilities towards their ESIC, EPF contributions etc. to be deposited in concerned department/Organisation and copies of challans depositing the ESIC, EFF contribution in the

concerned department/organisation pertaining to the preceding month will invariably be enclosed with current bill.

31. Jurisdiction for any legal proceedings shall be Hon'ble High Court, Jammu and Kashmir at Srinagar.
32. The service personnel provided by the service provider shall not divulge or disclose to any person details of office, operational process, technical know-how, security, arrangements/administrative/organizational matters as all may be of confidential/secret nature.
33. This contract shall be effective from 01/04/2017 to 31/03/2018.

Sd/-

SrDy. Accountant General (Admn)  
O/O Accountant General (Audit)  
Jammu and Kashmir, Srinagar